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MLeads

Mobile App User's Guide

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What is MLeads?

MLeads platform empowers sales and marketing professionals for lead management automation as part of growing opportunities, reducing sales cycles and increase revenue. MLeads also empowers event organizers, meeting planners, networking organizations to have a tool which can help them from the aspects of managing events to provide value-add to attendees, exhibitors and businesses.

MLeads is the next Evolution in leads and events management automation setting the business development and trade show industry standards on fire.

As you know, turning leads into sales is complicated, leads are difficult to capture and organize, followups are difficult and sales cycles are long, ROI is difficult to measure, events are difficult to manage, dependency on support staff is frustrating and so on... These were the drivers behind the need for an innovation for our company's **Founder and CEO Mr. Manish Gorawala** to develop an easy to use and powerful platform MLeads. MLeads is a one-stop comprehensive platform for lead and event management automation.

Why to choose MLeads?

MLeads platform empowers small businesses to have the same tools that big businesses have at much lower cost. We believe in building strong and committed business relationship even after product has been delivered. We give emphasize on client satisfaction and we keep on introducing innovative features for our product to enrich product experience for the clients. Our extensive testing and QA checks ensure that our application runs smoothly on different platforms.

Following problem areas are being solved using MLeads.

- 1. Lack of Productivity
- 2. Not having access to information instantly and anywhere without being dependent on support staff
- 3. Not having the ability to reach out and follow-up leads gathered at events instantly at the once with email message about product or services
- 4. Not having clear visibility across sales team efforts
- 5. Not having ability to share personal contact details and video profiles capability to show product and services demo anywhere
- 6. Not having easy to use process flow to manage presales activities

How is MLeads solving the problem better than the competition?

- 1. MLeads platform offers simple but powerful presales and event management automation system that allows making your sales and marketing team go mobile
- 2. Simple easy to follow and intuitive user interface
- 3. Economical low-cost but powerful feature rich platform compare to competition
- 4. Offers many innovative features to quickly capture leads information
- 5. Ability to perform quick follow-ups and lead research capabilities which is unique compare to competition
- 6. Ability to import/export data from any sources system to any destination systems
- 7. Offers a complete solution for presales and event management operations and activities from any mobile devices

Key Feature

- Quick captures and organizes leads by events or Groups using any lead retrieval methods (Scan business card, Scan Badge, Scan QR Code, Speak, Bump, Quick Note Lead, Quick Record Lead)
- One-Click research capabilities on lead's background (Linked-In, Google, Website, Facebook, Twitter ...)
- Instant bulk personalized email follow-ups using predefined email message templates in seconds, set drip email schedule, tasks and meetings and more...
- Monitor ROI across sales and marketing team's productivity and efforts in real-time
- Share Personal QR Business card and video profiles instantly with prospects
- Event organizer platform to manage events (Event registration, invite attendees, print badges with QR Codes, Send pre/post event surveys, upload sponsors and event agenda etc.)
- Import and export data from any source system to any destination system
- Run statistical reports Pipeline and other ROI reports at your fingertips
- WIFI Independent Capture information in an offline mode and later synchronize back to the cloud platform
- Mobile Access anywhere, anytime on any devices, convenient cloud platform

How to install MLeads?

Depending on your mobile device, go either to iTunes App Store or Google Play and search for the MLeads

To find and install MLeads for iOS:

- 1. On your iPhone, open App Store.
- 2. Tap the Search icon.
- 3. Enter "MLeads" in the search field.
- 4. Select **MLeads** in the search results to go to the app page.
- 5. Follow the standard installation procedure.

The procedure to find and install MLeads app for Android is similar.

Sign Up/Sign In in to your account

To launch the app, tap the application icon on the home screen of your Android device.

Note: This app requires your device to be connected to the Internet.

How to Register?

New User:



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Current User:

- Enter user id and password
- Click on Log in

After log in it's ready to access MLeads app in your device.

Note: If you are not able to log in your account then click on **'I can't access my account'** and follow the instructions to reset your password.



Apps overview

Capture Lead information during or after the event using MLeads. MLeads offers 8 quick ways to capture Leads.



cross your team. cross format to isting external Review statistical reports across your team. Export the leads data into .csv format to later import into your existing external system.

MLeads as Leads Management

Create Event or Group



Click on event option on home screen

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Here user can "Add Note" for event Also user can select Visibility to your team member or not

Click on Save

Event Add Successfully





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User can see list view on Event

User can click on the event to view event options

User can see upcoming or past event of team member.

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Next 2 Weeks

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User can access various feature

User can edit and delete event

- Create Task
- View Leads
- Import your leads
- Upload event Agenda
- Send messaging to all Leads
- Share and un-share your leads with Team Member
- Transfer your leads
- You can delete your leads



Add Leads Group



On Home screen click on Lead Groups

Click on Add



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Enter Require information

- Group Name
- Leads Source
- Date
- Phone no
- Purpose
- Contact person

Here User can "Add Note" for your event Also user can select Visibility to your team member or not

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Click on save

Click on the Newly created Lead Group to use other option

User can edit and delete Leads Group by clicking the icon

- Create Task
- View Leads
- Import your leads
- Send messaging to all Leads
- Share and un-share your leads with Team Member
- Transfer your leads
- You can delete your leads



Add Email Template



Click on the Email templates option on the Home Screen

Click on the Add button on the left corner

Enter Subject and click on Continue

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triforce nice	Get social with u
Triforce mon	Come to join us
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APPLICABLE TO ALL EVENTS AND

GROUPS

Here User can see list of email template, also user can see Team Member's predefine Template





Here we recommend to create/ update email message template from our website myleadssite.com using your computer

Note : User can create beautiful Email templates by using MLeads Website because we provide more extra feature on our web platform

MLeads Stream Lines Lead Management

MLeads is the only platform that refines the lead management process. It will make your sales and marketing teams more productive and efficient.

Grow your business fast and in a smart way!





Lead Reterival





R





Measure Stats

Team Management



Connect and capture

Whatever works best for you to capture leads information quickly and easily, MLeads platform provides you the unique lead retrieval options.

Perform Lead Research

Make informed follow-ups by doing one-touch lead research on Linked-In, Google, Company website, Google Maps. MLeads bring productivity and efficiency for any companies, we guarantee it.

Contact Follow-ups

Send mass personalized email, make a call, setup meeting, setup tasks, send text message etc. Use

MLeads for presales and marketing automation, front-end to any CRM or use it as CRM system. Prospects to profits, The MLeads way in seconds!

ROI & Stats

Measure and manage ROI across your sales and marketing team at your fingertips, anywhere anytime. Measure ROI on your business development activities instantly!

Add Leads



Click on the My Leads option on the Home Screen

Here user can import and export leads and also user can take follow-ups of leads,

User_can also filter out leads by selecting different Team member, event or group and Leads Status

Add Acco	ount Settings Back
Team Member	John Smith
Event or Group	Govt. Exhibitor Show
Lead Status	Qualified
Name	Company Name
EVENT DATE: 03/	05/2015 - # OF LEADS:2
Megan Crowe	ABC Company



Add Lead

Set the default lead retrieval method from your profile.



Quick captures and organizes leads by events or Groups using any lead retrieval methods

Leads Retrieval Methods

Method-1 Scan Business Card



Tips to achieve best card recognition result:

- Take a picture of a visiting card as clearly as possible. (Using anti-shake and placing cards in good lighting condition)
- Take a picture of a visiting card as big as possible. (Aligning business card edges to viewfinder edges as closely as possible)
- Be sure to position the mobile on the top of the visiting card at parallel level.



Method-2 Scan the Badges



Tips to achieve best recognition result:

- Take a picture of a Badge as clearly as possible. (Using anti-shake and placing cards in good lighting condition)
- Take a picture of a Badge as big as possible. (Aligning code edges to viewfinder edges as closely as possible)
- Be sure to position the mobile on the top of the Badge at parallel level.



Method-3 Speak Leads

Click on Add Speak Leads

- Step-1 Click on speaker icon then one speech recognized pop will open
- Step-2 Now User have to speak First Name For Example "John"
- Step-3 Click on ok
- Step-4 Like this you to speak Last Name, email id, phone no.





Notes:

- Application Support only spoken English
- Speak clearly
- Avoid noisy environments
- Use a close-talk microphone for best speech recognition results
- Properly position your microphone to achieve the best speech recognition results. For a close-talk microphone

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Method-4 Scan QR code

Click on Scan QR Code

It will be open camera of your device and scan QR Code and you will get message Add Lead Successfully

Tips to achieve best recognition result:

- Take a picture of a QR Code as clearly as possible. (Using anti-shake and placing cards in good lighting condition)
- Take a picture of a QR Code as big as possible. (Aligning QR Code edges to viewfinder edges as closely as possible)
- Be sure to position the mobile on the top of the QR Code at parallel level.





Method-5 Bump Leads



Method-6 Quick Note

Click on Quick Note

- User can write Quick note about leads
- No need to type simply writes on screen
- You can use various Functions like Brush Size, color, Eraser, Clear your note.



Method-7 Quick Record

Click on Quick Record

• Start to speak and after completing click on save



Method-8 Add Leads Manually

- Click on Type Leads:
- Here User can add Leads Manually
- You have to Type Each and every require filed

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Event or Group	Govt. Exhibitor Show
Capture Image	
First Name *	Last Name
Job Title	
Company	
Email *	
Other Email	
Phone	Phone Extension
Other Phone	
Lead Status	Other 🔷
Follow-Up	Call, Email, SMS
Take Action	End Date
	0

Fields:

- First Name (Must be require fields)
- Last Name
- Job Title
- Company
- Email id (Must be require fields)
- Other email id
- Phone no.
- Extension
- Leads Status
- Follow-up Action
- Take action by date:
- Product Interested By
- Notes, Address, sales opportunities, Attachment, Voice Memo, User can save picture ETC





Leads Research

MLeads provide another unique and powerful feature Lead Research

Here User can search about the Leads on

- Linked-In
- Website
- Maps
- Google Search
- Facebook and Twitter



Lead Actions

Instant bulk personalized email follow-ups using predefined email message templates in seconds, set drip email schedule, tasks and meetings and more



Measure Statistics

- Measure ROI, ROO, and visibility into productivity across team
- Pipeline Report
- Statistical Reports
- Sales Cvcle Report



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Import & Export Data

- Export your Leads in different format excel
- Export to Aweber and salesforce
- Import your Leads from different source system
- From excel file, Gmail, Yahoo, Aweber, Salesforce etc.





Team Management

- As Team Leader User can manage team
- User can check productivity of team member
- User can Reset Account password
- Team management User can delete and transfer your team member
- User can Manage Export Ability





My Account

- My Profile You can Add your person information like First name, Last name, Email id, company name, phone no and many more
- My QR Business card MLeads create QR code so you send mail QR code or you can attach with your mail
- Video Presentation- you can send video links to your leads, which is Prerecorded Video of your service or product
- Manage Team and set password and many more feature



Mange Leads from Web Platform

- Open <u>http://www.myleadssite.com/</u>
- > Click on login and Enter User id and Password
- If you are new user then click on sign up

If you are not able to login then click on Can't Access Account?

CALL US at +1 (267)-263-3178	
Can't Access Account? OR Don't have MLeads account yet?	
Sign Up	

After Login system will show the Dashboard,

- Dashboard will be visible for your account,
- Dashboard will show various statistical reports and data related to your leads and events



User can see diiferent Menu options by clicking on 'Menu ' Tab on the Top and will have to access to features to access events, lead groups, leads, email statistics etc.

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	Click Here for Sales Cycle Report	Click Here for Converted Lead to Customer
	Click Here for Sales Report	Click Here for Pipeline Sales Report
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	Con Contract in Net con Net con Current to cu	oduct int.
	Click Here for more report	Click Here for more report

Event

- Here User can View List of up coming event and past events.
- User can Create new event by clicking on Add icon
- > User can access variouse features to operate on the events related data
- User can Add, Edit, View, Delete, Shedule Task , import the Leads, Search Near by Location m Upload Sponser and event agenda

Edit View Trash Lead	Share Task Import Nearby S Leads Places	Agenda	
	E	vents	The Design of States Law
Event Name	Location	Event Start Date	
MLeads-Users' trainning	Online	12/10/2015	12/10/2015
MLeads platform online demo	Online	12/08/2015	12/08/2015
ls your sales and marketing team still tied to their desktops?	Online	12/01/2015	12/01/2015
Redefining Event management and collaboration	Online	11/19/2015	11/19/2015
MLeads Seminar - Prospect to Profits - Registered Attendees		02/19/2014	02/19/2014
	Event Name Event Name MLeads-Users' trainning MLeads platform online demo Is your sales and marketing team still tied to their desktops? Redefining Event management and collaboration MLeads Seminar - Prospect to Profits - Registered Attendees	Event Name Leads Share Task Import Nearby Signature Event Name Ellera Dr. Frank Ellera Ellera Ellera MLeads-Users' Online Online MLeads platform Online Is your sales and Online marketing team still Online tied to their Online desktops? Redefining Event MLeads Seminar - Prospect to Profits - Registered Attendees	Bits View Trash Leads Share Task Import Nearby Sponsor Event Agenda Elles D. F. Leat Elles D. F. Leat Event S Event S Event S Event Name Location Event Start Date MLeads-Users' Online 12/10/2015 MLeads platform Online 12/08/2015 Is your sales and Online 12/01/2015 Redefining Event Online 11/19/2015 Redefining Event Online 01/12/015 MLeads Seminar - Prospect to Profits 02/19/2014

Lead Group

- ✓ Users can also track Leads by group
- ✓ Users can Create Lead Group, Edit view and delete
- ✓ User can import Leads from various source like Excel .CSV, Salesforce, Gmail, Aweber etc.

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Contact person			
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Scheduled Task

User can schedule task and they can add Start date, End date, Duration of task, Priority of the task

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Lead Management

Lead management is the ability to capture, respond, and manage incoming leads. When spending so much time and money on creating the perfect campaign, you want to make sure you have numerous best practices in place to manage your leads throughout the entire life-cycle. Unfortunately, many marketers don't employ clearly defined lead management practices. And when you don't have processes in place, you risk reduced ROI, weak sales funnel, and poor relationships with leads and customers.

But done right, lead management creates more educated buyers, helps you better understand their needs, and ultimately means more revenue.

Mange You're Leads

- Click on Menu and then click on My Leads
- System will show List of your Leads
- > Here you can perform various Management Tools by Selecting Lead
- > One-Click research capabilities on lead's background (Linked-In, Twitter, Google, Website)

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Add	Edit View Trash Import Export Email Member: Event/Lead Group: ds Support Team MLeads-Users' trainning	Stop Drip Follow ups Email Status:	Sales Website Linkedin G-Search Opportunities Filter By Lead: First Name, Last Name, Company.	Twitter Facebook	Moxtra Expense Tracking
	Event Name: N	My Leads ILeads-Users' trainning (12/	First «Previous 1 2 10/2015) - No of Leads : 179	3 4 5 6 7 8	9 10 Next» Last
	Company	First name	Last name	Voice Memo	Card Image
	Action Coach Business Consulting	Tony	Servidio	N/A	N/A
	Action Coach Business Consulting	Eve	Fabros	N/A	N/A
	Action Coach Business Consulting	Ailina	Calip	N/A	N/A
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	affinityplan	Dewitt	Smith	N/A	N/A
•	affinityplan	Clara	Hansen	N/A	N/A
•	Ajaxunion	Zevi	Friedman	N/A	N/A
	Ajaxunion	Joe	Apfelbaum	N/A	N/A
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Add Lead

Manually assigning new leads to specific individuals (owners) can be tedious. MLeads allows you to create a workflow rule to assign new leads to salespeople based on specific criteria, such as Lead Group, Event, activity, etc.

	Add Lead
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.ast Name	State
Company	Country
Job Title	Zipcode
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hone Extension	Action Taken By Date
Other Phone Notes	Product Interest
Attachment Choose File No file chosen	Product Interest
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User can filter leads by selecting Event and Leads Group

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Team M MLead	lember: Is Support Team ▼	Event/Lead Group: MLeads-Users' trainning Event List MLeads-Users' trainning MLeads platform online of Is your sales and marketi Redefining Event manag MLeads Seminar - Prosp Lead Group List Sign up for webinar Email campaign for Tues	Status: All Temo Ig team still tied to their desktops? ement and collaboration ect to Profits - Registered Attendees day webinar	Filter By Lead: First Name, Last Name, Company. First ePrevious 1 2 10/2015) - No of Leads : 179	Email Searce	Clear	
	Co	Test	First name	Last name	Voice Memo	Card Image	
	Action Coach I	Business Consulting	Brad	Sugars	N/A	N/A	
	Action Coach I	Business Consulting	Vic	Ciuffetelli	N/A	N/A	
	Action Coach I	Business Consulting	Tony	Servidio	N/A	N/A	
	Action Coach I	Business Consulting	Eve	Fabros	N/A	N/A	

Send Email to Leads

Instant bulk personalized email follow-ups using predefined email message templates in seconds, set drip email schedule.

- Select Lead and click on Email
- Select pre-define Template
- > Choose option send mail to all leads or only to selected Lead
- User can modify or add email message body text
- Click on Send



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То	gajipara_khyati@yahoo.com
сс	*
	[Note: Enter Comma Separated Email Addresses]
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	We will personalize your email by adding 'Hi First Name,' at the start of the message. 'Email Signature' at the end of the body(if configured in my profile page).
essage *	File - Edit - Insert - View - Format - Table - Tools -
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	A Hi Khyati,
	Come to join us
	Login Registration

Import Leads

Importing records from external sources to MLeads is one of the most important lead creation activities for marketing and sales. In MLeads, importing records help you to create new leads by gathering data through various sources, such as purchasing a record database, records from different business units, etc. You can import records.

- > Choose Import Leads from Excel .CSV or Import Gmail, Aweber, yahoo, Salesforce
- > Browse to locate and select the required file that is to be imported.

File Format

The files to be imported must be in a CSV (comma separated values) file format. It must be an ASCII file (usually with a .txt or .csv extension in the Windows environment) where each line of text represents a single record.

Ð	Edit View Trash Leads	Import Custom Task	
	lember: Filter B	Import Leads	Carch Clear
		Import from Excel CSV file	
		Import from AWeber	
		Import from Gmail	First Previous 1 No
		Import from Yahoo	
	Lead Group Name	Import from Salesforce	oup Creation
	Sign up for webinar	Select Ca	o ncel 09/2015
	Email campaign for Tuesday webinar		07/09/2015

<u> M</u> enu Cont	act Us Support	Hi MLeads, Welcome to MLeads 🗸 💦	ቃ f ఊ ወ ල ≣ ≰ ▶ ®
	Impo	rt Leads - MLeads-Users' trai	nning
IMPORTANT: Please downlot Note - CSV file will be import Note - If Leads exist in the s Leads will be imported in ye	bad this sample file for imp rted in this sample format ystem, then it will not be in our Selected MLeads-Users	porting Leads into the Event. Please populate this sample file only. mported in selected Event through CSV file. s' trainning Event	with your leads information.
	Select Fi	Choose File No file chosen	(e.gcsv)
		Submit Back	

Add Email Template

It's important, before designing your email template; to know the goal of creating this email template as well as knowing what kind of content you plan on placing into your email template. You can't really have a good idea of what you want your email template to look like until you know what your template is going to help your email accomplish and what kind of information you want in your email. Your email template is the foundation of your email because it dictates the layout of your email.

Follow the steps below to set up a new email template and learn how to make changes to the template

- From your MLeads Dashboard, click on Menu > Email Template
- > Once you're in Email Templates, click the **Add** in the top-right to create a **New template**.

Ð				
Add	Edit View Trash Attachment			
Tear	m Member: Event/Lead G	roup:		
М	Leads Support Team Applicable to	all Events ; 🔻		
		T		First «Previous <u>1</u> Next» Last
		Email Message Tem	plate	
	Event/Lead Group Name	Subject	Status	
	Applicable to all Events and Groups	Invitation for attending online web conference	YES	
۲				

 From the next window that appears, we want to choose Template
 Builder (this will give us easy dragand-drop modules to construct a template without having to use any sort of code) and then Email.

		····· · · · · · · · · · · · · · · · ·
	Add Email Tem	plate
Applicable to all Eve	nts and Groups	•
Subject*		*.
We will personalize your e	mail by adding 'Hi First Name,' at the start of the messa	age.
'Email Signature' at the er Enter the message body b	d of the body(if configured in my profile page). elow*:	
File - Edit - Inser	View Format Table Tools	
Service Servic	B / E Ξ Ξ Ξ Ξ Ξ·Ξ·Ξ·Ξ	B A - A -
	Type *	•
Template Visibility		
Template Visibility	ne line text while sending email message .	

- Add Subject Line and Select Template
 Visibility to Team member
- Click on Add

Template Visibility Type *	•
Visible to me only Visible to team members	
Attachment : Choose File No file chosen	
Add Back	Preview

Email statistics

Email marketing is one of the most effective tactics for driving sales, but don't take our word for it. According to a study by Exact Target, 77% of consumers prefer to receive permission-based marketing communications through email.

Quality communication with your prospects and customers can get you closer to that nirvana of people actually looking forward to your message.

> User can see Statistics report of emails sent. User can also see Statistics report of the team members

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Feam Member :	MLeads Team	• Event/Lead G	roup : Test Emails	•	Email Status:	Delivered	T
		E	mail Outbound A	ctivity	First «Previous	Opens Hard Bounces Soft Bounces Unsubscribed] 10 Next+ Last
	Subject		R	ecipient			Date
	Happy Thanksgiving to you your family!	ı and	kdave@n	nyleadssite	.com	11/2	24/2015 04:57 pm

Menu Contact Us Support Hi MLeads Team Member : MLeads Team Event/Lead	Group : Test Emails	ቃ f ն 🖗 ② 급 🔹 ▶ 🕅		
	Email Outbound Activity			
Subject	Recipient	Date		
Happy Thanksgiving to you and your family!	kdave@myleadssite.com	11/24/2015 04:57 pm		
Event Management Automation Platform	kdave@myleadssite.com	11/20/2015 11:48 am		
Sales and Marketing Automation Platform	kdave@myleadssite.com	11/20/2015 11:20 am		
Free Webinar Invitation: Sales and Marketing Automation	kdave@myleadssite.com	11/18/2015 12:24 pm		
Happy Thanksgiving to you and your family!	kdave@myleadssite.com	11/05/2015 05:48 pm		
Happy Thanksgiving to you and your family!	kdave@myleadssite.com	11/03/2015 03:49 pm		
Proud to announce the newest Add Team Member version of MLeads	kdave@myleadssite.com	10/16/2015 03:04 pm		

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				Team Management	
				Add Team Member	

Customize Product Interest

Customize	Product interests	Add
Product Interest	uct Interest	
Customize	Product interests Manager [MLead	ds Team]
Lead Management		
Event Management		

Customize Follow-up Action

Follow-Up Actions System Follow-up actions	
Call	
SMS	
Email	
Customize Follow-up actions	Add
No Custom Follow-Up Actions Found.	
Customize Follow-up actions For Manager [MLeads T	eam]
Send brochure	
Setup Meeting	

Add Customize Lead Status

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Lead Status	
System Lead Status	
Other	Ø
Target Lead	:0
Cold	E
Warm	Ś
Hot	<u> </u>
Qualified	
Contacted	
Not Contacted	
Contact In Future	
Converted to Customer	~
Current Customer	
Customize Lead Status	(H) Add
Customize Lead Status For Manager [MLeads Team]	
RFP Submitted	

MLeads Support

For more in-depth features information, Logo on www.myleadssite.com



MLeads

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Important Links

How It Works? :

https://www.myleadssite.com/howitworks.php

Instant Support:

https://www.myleadssite.com/support.php

Demo and Training online:

https://www.myleadssite.com/webinars.php

FAQ:

https://www.myleadssite.com/faq.php

Special Thanks from MLeads



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